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Liberty Utilities  
P.O. Box 1380  
Londonderry, NH 03053-1380  
Visit our website at [www.libertyutilities.com](http://www.libertyutilities.com)

FOR QUESTIONS REGARDING YOUR BILL CALL (800) 833-4200  
FOR EMERGENCIES CALL (855) 327-7758



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Joes Small Business  
123 Main St  
Anytown, NH 12345

# Statement

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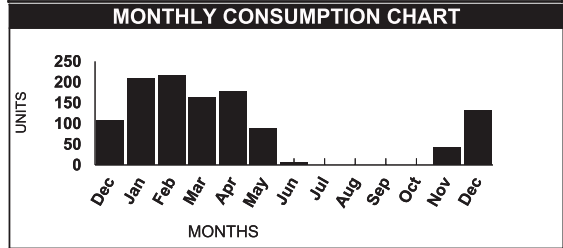
ACCOUNT INFORMATION	
Account Number:	XXXXXXXX-XXXXXXXX
Statement #:	8375406
Bill Date:	12/06/2018
Due Date:	01/03/2019
Next Meter Read:	01/03/2019

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Service Address: 123 Main St  
Anytown, NH 12345

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Meter #	Rate Code	Read Type	Days	Service Dates (Current - Previous)	x	Multiplier	= Usage	Therm Factor	Therms
0N0001689	40-GC41	Actual	33	10/31/18-12/03/18	9309	9178	1.00000	131	1.03270 135

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**IF YOU SMELL GAS, LEAVE THE PREMISES and CALL US IMMEDIATELY:** Our emergency toll-free number is 1-855-327-7758 or call 911.

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ACCOUNT ACTIVITY	
Previous Balance:	319.00
Payments Received:	319.00 CR
Balance Forward:	0.00
<b>Current Charges:</b>	
Minimum Charge \$1.8560 per day for 33 days	61.25
Distribution Chg 110.0000 units @ 0.45660	50.23
Distribution Chg 25.0000 units @ 0.30670	7.67
Distribution Adj 135.0000 units @ 0.07570	10.22
Gas Supply Chg 135.0000 units @ 0.74022	99.93
Normal Weather Adj \$57.90 x -9.55100%	5.53 CR
<b>Miscellaneous Charges/Credits:</b>	
Budget Installment	147.00
<b>Total Amount Due:</b>	147.00
Budget Settlement Amount	8.01 CR

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**SPECIAL MESSAGE**  
Every month, the Neighbor Helping Neighbor fund assists in paying the utility bills for hundreds of New Hampshire residents facing financial crisis, but who do not qualify for federal or state aid. You can help by donating at [www.nhnfund.org](http://www.nhnfund.org) or contact your local CAP agency for more information if you are in need of assistance.

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Please include your account number on your check  
Make checks payable to Liberty Utilities

BALANCE FORWARD	BUDGET INSTALLMENT	AMOUNT DUE	ENCLOSED AMOUNT
0.00	147.00	147.00	

## 18 Payment Coupon

Please check box and see reverse:  Update phone/address  Assistance Donation

Service Address: 123 Main St  
Anytown, NH 12345

Joes Small Business  
123 Main St  
Anytown, NH 12345

**LATE PAYMENT FEE:**  
Payments received after the due date are subject to 1.5% per month late fee.

Account Number: XXXXXXXX-XXXXXXXX  
Statement #: 8375406  
Bill Date: 12/06/2018  
Due Date: 01/03/2019

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Liberty Utilities - NH  
75 Remittance Drive, Suite 1032  
Chicago, IL 60675-1032

894453908044163731600000022377900000014700

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1. **Contact Information** - Please use this information to contact Liberty Utilities. Use the Emergency Number if you suspect a natural gas leak.
2. **Account Number** - This is your account number. The first 8 digits represent the location of your service and will change if you move. The last 8 digits represent your customer number and will never change. Use the full 16 digit Account Number whenever you phone, write or e-mail us with a question or to make a payment.
3. **Due Date** - To avoid late payment charges, please pay your bill on or before the Bill Due Date.
4. **Service Address** - This is the address of the gas service being charged for usage.
5. **Mailing Address** - Each month the bill is sent to this address which may differ from the Service Address.
6. **Monthly Consumption Chart** - This graph illustrates consumption at the Service Address on a monthly basis.
7. **Meter Information** - Details about Meter Number, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
8. **General message** - This section is used to communicate important messages to you.
9. **Previous Balance** - This is the Total Amount Due from your previous statement.
10. **Payments Received** - This amount is the total of all payments received and posted to your account since your last statement. It may take between 2-10 business days depending on payment method to post the payment to your account. If you recently made a payment, it may not have posted at the time of billing.
11. **Balance Forward** - This is the difference between your previous bill and payments made since then.
12. **Current Charges** - This is the total of charges you incurred and any appropriate taxes for the billing period. Current charges consist of the following:
  - a. **Minimum Charge** - This is a fixed cost regardless of your usage and covers metering, billing and account maintenance.
  - b. **Distribution Charge** - The cost of operating and maintaining the Liberty Utilities natural gas piping system that delivers natural gas to your home or business. This charge is based on your usage.
  - c. **Distribution Adjustment** - This charge funds low income programs, energy efficiency programs, and environmental projects. It also includes an adjustment for decoupling. This charge is based on your usage.
  - d. **Gas Supply Charge** - The cost to purchase, store and move gas through interstate pipelines. This charge is based on usage and can fluctuate monthly based on market price. It is passed directly to customers without a markup.
  - e. **Normal Weather Adjustment** - This line item is part of decoupling. It will be on your bill from November 1 to April 30, and will either show a credit or charge to compensate for a colder- or warmer-than-normal month. Visit [www.libertyutilities.com](http://www.libertyutilities.com) to learn more about decoupling.
13. **Miscellaneous Charges/Credits** - If applicable, this is the total amount of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
14. **Budget Installment** – This is your budget payment for the month. This amount may vary from month to month as it is calculated by taking an average of your last 12 Statements.
15. **Total Amount Due** - This is the cumulative charge including Balance Forward, Miscellaneous Charges/Credits and charges for the current billing period.
16. **Budget Settlement Amount** - This is the cumulative running balance of your budget account that will be due if you choose to cancel budget billing or if the account is closed. If the account is being removed from budget or closed, this amount will appear prior to Balance Forward. If this amount is a credit then it will show as “CR”.
17. **Special Message** - This section is used to communicate regulatory information and additional important messages.
18. **Payment Coupon** - Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our designated payment locations.
19. **Update Phone/address** - This box must be checked if you are informing us of a change of address and/or telephone number. Be sure to complete the form with details on the back of the Payment Coupon.
20. **Remittance Address** - This is the address for mailing a payment. Please ensure this address is visible through the envelope window.